



C.O.R.E. NEWS

ED Barnes, Commissioner and Parkview TAB Secretary Margaret English, and Parkview TAB Vice President Pamela Bush celebrated together at the Parkview Holiday Party.



SEASON'S GREETINGS!

LATASHA BARNES, EXECUTIVE DIRECTOR

As 2024 comes to a close, let's take a moment to reflect on all that we've accomplished together as a community. From enhancing our neighborhoods to hosting successful events, we've strengthened our

connections and built a community we can all take pride in. Your participation—whether through volunteerism, attending events, or supporting neighbors—has made a meaningful impact. Each of you has played a vital role in making this year a success, and we look forward to continuing this journey together. Let's celebrate our achievements and look forward to even greater opportunities and success in the year ahead!

Please note that our offices will be closed for the holidays from Monday, December 23 to Wednesday, January 1. We will reopen on Thursday, January 2 to assist you.

On behalf of the SLHA staff, have a joyous and memorable holiday season!

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SLHA residents and staff celebrate the opening of the HUD C.A.R.E. Center at SLHA's Central Office on December 6, 2024.

HUD CARE CENTER OPENS IN ST. LOUIS

The U.S. Department of Housing and Urban Development (HUD) recently launched recently launched HUD C.A.R.E., a national initiative to enhance customer service and empower public housing residents. St. Louis Housing Authority (SLHA) was honored to join HUD and Department of Labor Job Corps leadership to celebrate the opening of the nation's third HUD C.A.R.E. Center in St. Louis.

"The St. Louis Housing Authority is proud to partner with HUD in identifying residents ready to take the next step toward financial independence," said Latasha K. Barnes, SLHA Executive Director. "The HUD C.A.R.E. Program demonstrates a strong commitment to empowering public housing residents. The 10 residents currently in the pipeline to be hired into the program will serve as beacons of hope, showcasing the positive impact of the HUD C.A.R.E. Center on the community."

The HUD C.A.R.E. Centers will strengthen communities by creating stable employment opportunities for HUD-assisted and eligible households, generating a positive ripple effect in the four areas chosen for this initiative.

The new center will significantly enhance customer service by promptly addressing incoming calls, reducing the need for voicemails, and ensuring residents receive immediate assistance. This improved responsiveness will provide timely support, which, in some cases, could be life-saving.

SLHA is excited about the transformative opportunities this initiative will bring to our community and the lasting benefits it will have for residents. Together, we're paving the way for brighter futures!

Learn more at slha.org/news.



SLHA IS HIRING!

Are you looking for a fulfilling career where you can make a difference in the community? SLHA is hiring! We're seeking dedicated professionals to join our team and help us continue our mission of providing quality housing and services to our residents.

At SLHA, we value our employees and recognize the vital role they play in our success. That's why we're proud to offer a competitive benefits package designed to support you and your family.

Our benefits include:
Health, Vision, and Dental Insurance: Comprehensive coverage to keep you and your loved ones healthy.

Vacation and Sick Leave: Generous time off to recharge and take care of what matters most.

Holiday Pay: Enjoy paid time off to celebrate and spend holidays with those you cherish.

Pension Plan: Plan for your future with our secure retirement benefits.

Life Insurance: Peace of mind with coverage for you and your family.

Joining SLHA means more than just a job—it's an opportunity to be part of a team that values collaboration, innovation, and community impact. We are committed to creating a workplace where our employees can thrive professionally and personally.

Explore our open positions today and take the next step in your career with SLHA. Visit slha.org/careers or scan the QR Code to see available positions and apply. We can't wait to welcome you to our team!





HAPPY HOLIDAYS

SLHA offices will be closed from Monday, December 23 to Wednesday, January 1, in observance of the holiday season. Regular business hours will resume on Thursday, January 2.



Follow us for important updates, stories, and more pictures



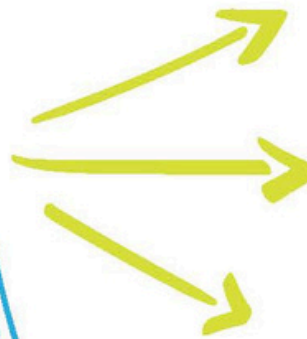
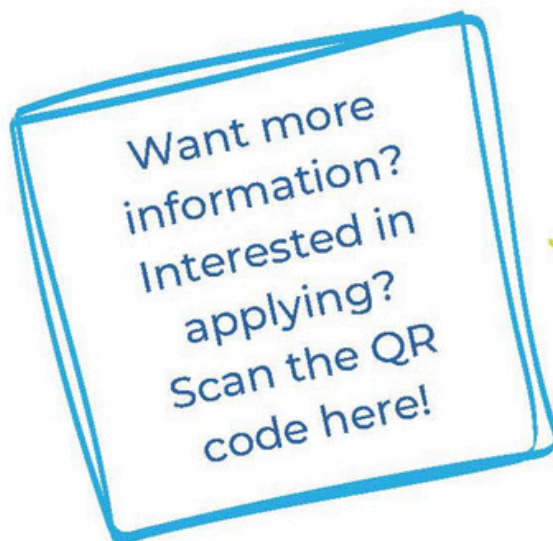


ReadyReaders®
NEIGHBORHOOD
READING CAPTAINS

JOIN READY READERS AS A NEIGHBORHOOD READING CAPTAIN!

»» WE'RE HIRING!

Ready Readers is seeking six (6) Neighborhood Reading Captains in the following developments: Clinton-Peabody (2), LaSalle Park (3), and West Pine (1) who will provide their neighbors with resources, opportunities, and events to promote and strengthen the foundation of literacy in homes.





988

The holiday season can bring joy, but for some, it may also trigger feelings of sadness or isolation. Recognizing and addressing the "holiday blues" can help improve mental well-being during this time.

Text or call for free and confidential support 24 hours a day.



WHAT'S AN OM· BUDS· MAN?

SLHA's Ombudsman assists individuals and families through the complaint resolution process. While the Ombudsman does not act as an advocate, they promote fair processes and consider the interests and concerns of all parties involved.

All issues, complaints, and problems are addressed through an unbiased process of information gathering and reviewing applicable policies, procedures, and practices with fairness, patience, courtesy, dignity, and respect.

Ombudsman services are free and confidential. If you have a concern, call 314-531-4770 or email ombudsman@slha.org.



ROSS UNIVERSITY: NOW ENROLLING!

ROSS University empowers public housing residents with the tools and knowledge needed to build a brighter future.

Our customized learning experience is designed to meet you where you are by providing personalized supportive resources tailored to your unique needs.

Whether you're looking to improve your financial literacy, gain valuable job skills, or start your own business, ROSS University is here to help you achieve your goals.

ROSS University's comprehensive programs include financial education, career development, personal growth workshops, and much more.

Contact a ROSS Coordinator for more information:
Kimberly Long, 314-286-4236
Kesha Post, 314-286-4383

Take the first step towards a brighter future. Enroll in ROSS University today and start building the life you desire.

EMERGENCY MAINTENANCE

What's an emergency?

- Broken exterior doors or windows
- Water leaks or flooding
- Gas leaks
- Power outages or electrical malfunctions
- No heat when the temperature is below 60°F
- Loss of gas or electric service
- No hot water
- Malfunctioning toilet
(if it's the only one in the unit)
- Broken smoke or carbon monoxide detectors

PLEASE SUBMIT NON-EMERGENCY
MAINTENANCE REQUESTS
VIA RENT CAFÉ OR TO THE OFFICE
MONDAY-FRIDAY, 8 A.M. TO 5 P.M.



AFTER-HOURS HELPLINE

 877-572-9984



ST. LOUIS
HOUSING
AUTHORITY

RENT *Café*

SLHA encourages all residents to sign up for **RENT***Café*, an online portal that allows you to:

- apply for open housing waiting lists;
- review and update waiting lists application;
- review and update important information;
- submit maintenance requests;
- complete recertifications; and
- sign documents.

All you need is a current email address to create an account. Visit slha.org or use the QR Code to register. Please use the email you provided to SLHA when applying for housing or recertification.

